



November 14, 2024

RE: Notice of Estates of Hickory Woods Homeowners Association HOA 2025 Fee Increase

Melissa & Robert Raymond
5157 Singing Hills D
Antioch, TN 37013

Regarding Address: 5157 Singing Hills Dr, Antioch, TN 37013
Account #: EHW11893

Dear Melissa Raymond,

Please let this correspondence serve as your official notice of an **increase** to your homeowner association dues beginning **January 1, 2025**. **Your new annual association dues will be \$300.00.** Make sure to have all payments set payable to Estates of Hickory Woods Homeowners Association. Homeowners can pay the whole amount up front or can pay it in parts as long as the total amount of \$300.00 is posted to your ledger **by March 31st, 2025**. Any part of this amount not paid by this date is subject to late fees. Either way that you choose to make your payments you may need your **account number which is EHW11893**. **NOTE:** Please make sure that the payments are **NOT** sent to the Synergy office, as the funds will be mailed back to you and not credited to your account. **All HOA Payments go to the Las Vegas Payment Center address.** In case you need a reminder on how to pay we have provided those instructions below.

Important Documents Online:

On the Homeowner's Portal, on the website, you will find the operating and/or capital budget outlining all of the expenses your community faces on a yearly basis, as well as the capital improvements that will be completed in 2025. The goal remains to improve the property values while maintaining the existing infrastructure. To get to this information please go to <https://www.sregtn.com/>, go to HOA Members, click Portal Login from the drop down, to log into your account. Once logged in click on the Documents link on the bottom right. This will be found in the Budget folder.

HOA Payment Options for Dues:

Homeowner Portal:

To access your online account click the following link: <https://portal.sregtn.com/home/login> . We recommend bookmarking this page so you can easily pull it up later. Your login will be the email we have on file and then enter your password and press "**Login**". On a computer, click on the blue "**Make a Payment**" button, in the middle of the screen. **NOTE:** There is a convenience fee, charged by the third party processor, for one time payments on the website.

For the credit card option, you may be asked for some items the first time you login on the website:

Phone: 615.425.2168 email: office@sregtn.com

Address: 179 Belle Forrest Circle, Suite 302 * Nashville * Tennessee * 37221



Management Company ID: 7083

Association ID: This is the letters at the beginning of your account number.

Property Account Number: EHW11893.

For the Echeck payment option make sure to double check any entered bank account information! If there is a mis-key return payment charges will apply and these charges cannot be removed from your account.

We cannot see onto the Alliance website. so if you need assistance, once you have reached their site please call them at 1-844-739-2331. Provide them your account number to pull up your account.

Your Bank's Bill Pay (if available):

Separately **your bank** may offer free bill pay. If you wish to set this up with your bank you may need to contact them for assistance in getting started. They will need the following: Your HOA account number, our payment center address in Las Vegas(below), who to make the check out to (Estates of Hickory Woods Homeowners Association). Again, if you give them the Nashville address your payment will not go through. If they require a phone number you may give them 615-425-2168.

Mailing Your Payment:

On the envelope:

Estates of Hickory Woods Homeowners Association HOA
P.O. Box 95334
Las Vegas, NV 89193-5334

- Make checks payable to: Estates of Hickory Woods Homeowners Association HOA
- Must have your account # and unit address on the check for payment.

We look forward to working with the Estates of Hickory Woods Homeowners Association community in the coming year. Should you have any questions regarding this letter please contact me at any time. If you wish to contact our office, please call 615-425-2168 or email at office@sregtn.com.

Kindest Regards,

Israel Reyes, Property Manager
(615) 549-5147 - ireyes@sregtn.com
for Estates of Hickory Woods Homeowners Association Inc.

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